Pan Wales Interpretation Plan 'Follow the story' branding guidelines





If you are receiving funding through the Heritage Tourism Project, or wish to voluntarily link your interpretation to the Pan Wales Interpretation Plan, then please read these guidelines.

Introduction

Wales has big stories to tell, and because of its nature many of these can be linked up on a country-wide basis – this has the potential to be one of Wales' strongest selling points. The purpose of using the **story icons** and suggesting other places where visitors can **'Follow the story'** is at the heart of the Pan-Wales approach to interpretation. It is hoped that this joined up approach to interpretation will encourage visitors to understand that monuments do not exist in isolation, but are part of a wider national or regional story. This will encourage them explore other sites or make links between sites and stories when visiting other sites in the future. Referring visitors on in this way should have a positive effect on visitor numbers at all sites.

Background

Cadw are leading the development of a Pan Wales Interpretation Plan and, utilizing funding secured through the European Convergence Fund is implementing the emerging plan through the Heritage Tourism Project. As a first step, Cadw engaged consultants to create interpretation plans for the following storylines:

- The Origins and Prehistory of Wales (250,000 BC- AD 47/78)
- Roman conquest, occupation and settlement of Wales (AD 47-410)
- The castles and town walls of Edward 1
- The Princes of Gwynedd
- Owain Glyndŵr and his uprising
- The Lords of the Southern March
- The Princes of Deheubarth
- Chapels, churches and monastic landscape of Wales
- The legacy of the Celtic Saints
- The Lure of the landscape
- · Defence of the Realm, Pembrokeshire
- Driving Forces Wales: First Industrial Nation

These provide strong, structured, thematic and practical frameworks for delivering interpretation.

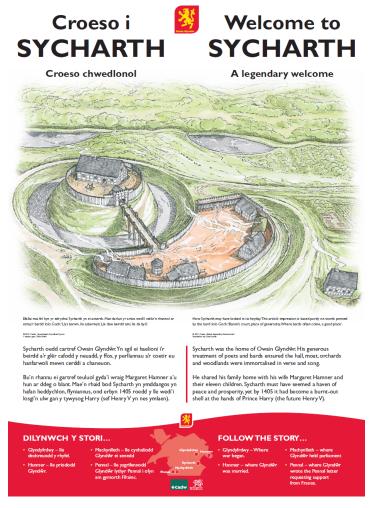


Each story will have its own story icon. For example, the **story icon** for Owain Glyndwr is shown right:

A digital copy of the **story icon(s)** relevant to your project will be made available. You are encouraged to include the icon and the phrase **'Follow the story'** in your interpretation, along with some ideas as to other sites (expressed as straplines that can be used to encapsulate the story element at each site) where people can follow the story. Often this will include sites within your general geographical area/region. However, in some circumstances this may include key sites throughout Wales. Some guidance on how to use the icon across a range of media is included below for your reference.

NB the phrase 'Follow the story' is an important part of the concept of the Pan Wales interpretation project and is seen as a key tool both for linking sites, and for creating visitor recognition (i.e. if visitors see the icons and this phrase often enough, they will begin to associate with it).

An example of how to use the story icon and 'Follow the story' is shown in the example below.



What do I do if my site/project is relevant to a number of the storylines?

It should normally be easy to identify the primary storyline relevant to your project. This storyline should be reflected in your general interpretation. Subsidiary storylines/icons could then be alluded to at specific/relevant points in your interpretation.

Eg.1 If we were developing panels at The Bishop's Palace in St David's, a general site panel would allude to the Celtic saints, spiritual places and pilgrimage storyline; whilst on a panel which shows part of the Palace from a viewpoint that inspired and was painted by the artist Kenneth Rowntree, the panel would bear the 'Lure of the Landscape' **story icon** and suggest other sites which resonate with that story.

Eg. 2 Likewise if we were developing panels for Harlech Castle, the primary story icon would be Castles of Edward 1, however, in the Royal Apartments, we would be keen to point out that Harlech was actually used more by Owain Glyndŵr than by the King, so interpretation in that room would carry the Owain Glyndŵr story icon and encourage people to 'Follow the story' at sites related to the Owain Glyndŵr storyline.

How do I apply this across a range of interpretative media?

Please make sure that you use the icon and 'Follow the story' as a distinct yet integral part of your design, i.e. we would like to see it used as part of the panel content, and not relegated to the 'funders logos' section.

Using it in print

Any material which bears print can use the story icons and the **'Follow the story'** strapline relatively easily. Examples of such media are listed below:

- o panels
- o guidebooks
- o exhibitions
- leaflets
- events posters
- o etc.

In the above instances it is expected that the icon and the 'Follow the story' phrase (with examples of sites to visit along with a brief description of what that site lends to the story) will be employed.

Using it on signage

Signage should carry the icon wherever possible; however, given space restrictions, signage would not normally bear the 'Follow the story' phrase. Examples of signage where the icon could be used include:

- parking signs
- fingerposts etc.

By exception, Welcome signs should include the icon, 'Follow the story', and the strapline for that site.

Using it in audio/video presentations

Film/video presentations

The **story icons** can be used as visuals both at the start of any film/video presentation, and again at the end, with either a visual or commentated list of sites where people can **'Follow the story'**

Audio presentations

Here, the **story icon** would not be applicable, but ideally the commentary should allude to the relevant storyline particularly at the conclusion of the audio, where a commentated list of sites where people can **'Follow the story'** should be included. The icon could also be used on the delivery equipment.

Using it on the web/new media

- Where the context is text/image based, you can use the general principles for print (above). You would be encouraged to use the story icon on your home page, and ideally include a 'Follow the story' button which would link to a list of related sites. Where these sites have their own web presence, these should be hyperlinked.
- Where the content is audio, the guidelines for audio/video above should be used.
 Where content may be purely image-based, e.g. augmented reality, the icon should be included wherever possible.

Using it in guided tours

Similar to the guidance on audio commentary, guides and on-site interpreters should be encouraged to inform visitors at the start of any tour/commentary that the site links to one of the story strands outlined above. They should also remind people of this at the end and includea list of sites where people can 'Follow the story'.

Other media

Where you are using other forms of interpretation (e.g. artwork etc.) it may be more applicable to include the icon etc. on promotional material or other forms of accompanying media rather than on the item itself.

Technical information

Icons

Artwork and pantones for icons are available on request (see 'more help'). Icons are available with and without text (illustrated below). The former is for use in most instances, whilst the latter is useful for inserting on to maps etc.

- In order to make sure that the icon with text remains legible, we suggest you use a minimum width of 13mm.
- For the icon without text we recommend that you do not use it below a minimum width of 4mm.





'Follow the story'

- We suggest that a sans serif font such as Gill Sans is applied to the 'Follow the story'
 phrase and the accompanying site-related straplines. It is also important that the text
 size is appropriate to the media and complies with current guidance regarding
 accessibility.
- Please remember to use the icon and 'Follow the story' as a distinct yet integral part of your design.

We have included some practical examples of interpretation that use the icons and 'Follow the story' phrase/ site specific straplines, which we hope will be useful.





More help?

Cadw is happy to provide further guidance and advice. The icons are available on request from Cadw. For further information please contact:

Dave Penberthy
Head of Interpretation and Learning
Public Engagement and Governance
Cadw
01443 336080
david.penberthy@wales.gsi.gov.uk

David Jones
Intepretation Manager
Public Engagement and Governance
Cadw
01443 336087
David.Jones5@wales.gsi.gov.uk